



*“Every Opportunity for Every Child”*

## Alpha Trust Capability Policy and Procedure



### Alpha Trust Policy & Procedures No: AT P12

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RESPONSIBILITY:	CEO - Mrs Gillian Marshall
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*This policy is based on the model policy for MATS from Juniper Education, formerly EES, 2020.*



## **Alpha Trust Capability Procedure**

Alpha Trust's Board of Trustees is committed to ensuring that positive steps are taken in all Trust schools to provide a working environment for all staff colleagues which is safe, supportive and treats everybody in a way which is fair, open and transparent.

Every job carries standards of performance that employees are expected to achieve, but occasionally an employee's performance may fall short of the standards expected. Each Alpha Trust School seeks to provide each employee with the direction, development and support necessary to assure a productive and rewarding career. This procedure ensures that the school has a fair and consistent framework for dealing with capability matters effectively, consistently and in a timely manner.

### **Introduction**

The minimum standard expected of all employees is the satisfactory performance of the tasks as set out in their job description, to the level set out in the person specification for that job and any standards applicable to the role e.g. Teaching Standards, HLTA Standards.

The performance of staff is monitored and managed on a day to day basis by line managers and through the Performance Management Procedure. The Capability Procedure sets out arrangements that will apply where an employee's performance falls below the minimum standard of competence that is expected of them.

A summary of the procedure is set out in Appendix A.

### **1. Scope**

These procedures are applicable to all Trust employees including those employed to work in individual academies within the Trust and to staff who are employed to work centrally and/or support several or all Trust academies. In the case of staff with less than two years' service and on fixed term contracts, while the principles of reasonableness and natural justice reflected in these procedures and the ACAS Code of Practice on disciplinary and grievance matters will apply, it may be appropriate to foreshorten procedures, processes and relevant timescales in keeping with the particular nature of their employment.

#### **1.1. Separate procedures apply to:**

- Employees in a Probationary Period
- Misconduct cases
- Ill health cases



### 3. Roles and Responsibilities

#### 3.1 The Trust Board

The Trust Board will ensure that procedures are in place:

- To consult employees regarding these procedures prior to adoption;
- To communicate standards of performance;
- For the proper induction of new and promoted staff, and for day to day management and performance management of employees
- To deal with minor deficiencies in performance at the earliest stage through normal day to day supervision;
- To monitor and review capability procedures to ensure that they are implemented in a timely, fair and consistent manner;

#### 3.2 Specific roles and responsibilities

Employee	Manage procedure and make initial decisions <sup>2</sup>	Hear appeal <sup>1</sup>
Academy Employee	Line Manager Senior Manager Principal	Principal CEO Panel of Trustees and/or Governors
Principal	CEO Deputed Governor (from LGB if in place or Trust Board)	Panel of Trustees and/or Governors
Trust Employee (Central Services)	Line Manager Senior Manager CEO	CEO Trust Panel
CEO	Deputed Trust Board member	Trust Panel

<sup>1</sup>Different individuals/groups will deal with the two stages to ensure appropriate separation of function.

Note 1: The term “Principal” is used to identify the person with responsibilities of headship within each Alpha Trust school, who may be referred to locally as Executive Principal, Principal, Headteacher, Head of School.

Note 2: the ‘initial decisions’ could lead to a dismissal decision

#### 3.3 Line Managers

It is the responsibility of line managers to:

- Provide appropriate induction and training and support;
- Manage staff in a fair and professional way;
- Ensure all concerns are taken seriously;



- Implement the procedures in a timely, consistent and effective manner;
- Record, monitor and report.

### **3.4 All Staff**

It is the responsibility of all staff to:

- Be aware of and comply with all general rules and procedures referred to in their contract, conditions of service, job description and any specific standards of performance related to their work and workplace.
- Comply fully with this procedure and to co-operate with the processes contained therein.

## **4. Representative**

Employees have a statutory right to be accompanied at formal meetings and appeals by a trade union representative, an official employed by a trade union or work colleague. Trade union representatives who are not employed officials must have been certified by their union as being competent to accompany an employee. Requests to be accompanied must be clearly communicated to the employee. The request should be made in advance of the meeting providing the name of the companion and whether they are a fellow worker or trade union official or representative.

If an employee wishes to be accompanied by a person who is not a work colleague, an official employed by a trade union or trade union representative, they must seek permission from the employer in advance. All such requests will be given reasonable consideration and whether permission is granted will be entirely at the discretion of the employer.

Employees are responsible for making their own arrangements for their chosen companion to attend hearings. When considering their choice of companion, employees should bear in mind the practicalities of such arrangements and seek to identify a suitable, willing companion who is available to attend the hearing. All requests to be accompanied must be reasonable, which will depend on the circumstances of each individual case.

## **5. The Procedure**

### **5.1 Identified concerns**

Where evidence emerges that an employee's performance has fallen below the minimum standards expected of them, this will be discussed with the employee normally as part of the Performance Management Procedure.

The line manager or other appropriate manager will:



- Set out the nature and seriousness of the concerns;
- Confirm any previous discussions/support; and
- Give the employee the opportunity to comment and discuss concerns.

## **5.2 Monitoring**

A monitoring period will usually be set as part of the Performance Management Procedure, in all but the most serious cases.

The manager will:

- Set targets for future performance (in addition to existing performance management targets);
- Agree any further support with the employee;
- Make it clear how, and by whom, progress will be monitored and when it will be reviewed; and
- Explain the consequences and process if no, or insufficient improvement is made, ensuring the employee fully understands this.

The period of monitoring will normally be between four and eight working weeks and in any case shall only be as long as is necessary to allow reasonable time for improvement and this will depend on the seriousness of the issues and individual circumstances. Exceptionally, an extension of not more than four weeks may be granted, where there has been significant improvement or there has been significant absence during the monitoring period.

Full details of this meeting and its decisions will be confirmed in writing to the employee.

Regular contact will be maintained throughout the monitoring period to review and support progress.

## **5.3 The formal procedure**

In the most severe cases, and/or where there has been insufficient improvement following any monitoring period, the performance management process will be suspended and the formal capability procedure will be invoked.

The employee will be called to a formal capability meeting. The meeting will be conducted by an appropriate manager.

5.3.1 The employee will be given at least five working days' notice, in writing, of the date, time and place of the meeting. When given this notice, the employee will be:

- Informed of the nature and details of the concerns;
- Informed of his/her right to be accompanied at the meeting by a representative (see section 4, above);
- Supplied with a copy of the evidence which is to be considered at the meeting;



- Given an indication of the possible penalty which could be imposed if the concerns are found to be substantiated (e.g. a formal warning or termination of employment by dismissal where previous warnings have been issued); and
- Informed who will be involved in the meeting including the name of any advisers.

5.3.2 Not later than two working days before the meeting the employee:

- Must supply the name and status of his/her representative; and
- May submit a written statement or other supporting written evidence if s/he wishes, either direct or through his/her representative.

5.3.3 At the meeting the concerns will be explained to the employee and they will have the opportunity to make representations.

## 6. Outcomes

6.1 Where the concerns are substantiated the following decisions may be made:

- (i) **Written warning (normally for one year) and a formal monitoring period:** where there is serious concern about the standard of performance or there has been insufficient progress following a period of monitoring (four – eight weeks).
- (ii) **Final written warning (normally for a year) and a formal monitoring period:** where the concerns are particularly serious or there has been insufficient progress following a previous warning or period of monitoring (four – eight weeks).
- (iii) **Dismissal with notice:** in the most serious cases and where there has been:
  - No progress following a previous warning/period of monitoring; or
  - Insufficient progress following a final written warning

Where the concerns are substantiated at a formal meeting, this is likely to result in any pay increment due to the employee at the end of the relevant year, being withheld.

6.2 Where a warning is determined, the employee will be informed, normally at the end of the meeting, and in any case, in writing of:

- The nature and seriousness of the concerns;
- The improvement in performance that is required during the formal monitoring period to remove them from the formal process (i.e. through set targets);
- The support that will be available to help the member of staff improve;
- The end date of the formal monitoring period and how performance will be monitored during this period, including any review dates;



- The fact that any pay progression due at the next pay review is likely to be withheld;
- The consequences of failure to improve to the required standard; and

In the case of a formal warning or dismissal the employee will also be notified of his/her right of appeal.

6.3 In the case of dismissal, employees will normally be placed on paid suspension for the period of notice, pending any appeal by them.

## **7. Appeals**

An employee has the right of appeal against any warning/dismissal.

Notice of any appeal must be given in writing within five working days of receipt of the written notification by the employee of the outcome of the formal meeting, clearly stating the grounds upon which the appeal is made.

An appeal hearing will be convened as soon as practicable. The decision of those hearing the appeal is final, subject to the employee's right at law.

The procedures and conduct of appeals shall be the same as for formal meetings.

## **8. Records and Data Protection**

Notes of formal meetings and appeal hearings will be taken and shared with the employee as soon as possible after the meeting/hearing. The employee has the right to challenge the accuracy of any minutes and to have these recorded.

Except as necessary as a reasonable adjustment, no-one may record meetings or hearings, except for the clerk to assist with producing the minutes in which case permission will be sought from all parties.

Details of any formal action, including any warnings, will be retained on the employee's personal file in line with GDPR retention periods. Warnings will be disregarded after the expiry of their life (see 6.1).

Details of any current capability procedures and/or warnings will be referred to when responding to an employee reference request.

A written record of all meetings conducted under this procedure will be made, either by the person



holding the meeting or by an alternative person arranged by the school to take notes. The school processes any personal data collected during the capability procedure in accordance with its GDPR policy. Any data collected is held securely and accessed by, and disclosed to, individuals only for the purposes of completing the capability procedure.

On the conclusion of the procedure, data collected will be held in accordance with the school's GDPR retention schedule. Inappropriate access or disclosure of employee data constitutes a data breach and should be reported in accordance with the school's GDPR policy immediately. It may also constitute a disciplinary offence, which will be dealt with under the Disciplinary Procedure.

### **9. Timing / location of meetings / hearings**

Employers are obliged to deal with performance issues without any undue delay. It is expected that employees and their representatives will assist in this aim.

Employees and their representatives should make themselves available to attend meetings within a reasonable period of time. If however, the employee's chosen companion is not available, for a reason that was not reasonably unforeseeable, at the time proposed for any meeting or hearing, one alternative date will be set, normally no later than five working days from the original date.

Where possible meetings and hearings will be held at a mutually convenient location, which meet any special needs of attendees and which may sometimes be away from the normal place of work or by virtual meeting where this is considered to be appropriate.

Reasonable time off with pay will be granted to employees who are acting as representative for an employee who is subject to the capability process.

### **10. Grievances raised during capability procedures**

If a grievance is raised during the course of the capability procedure, which is related to the case, the grievance will normally be dealt with as part of the formal capability meeting/appeal. In other cases, the capability process may be temporarily suspended in order to deal with the grievance.

### **11. Ill health during capability procedures**

While it is recognised that capability procedures can be distressing and may sometimes lead to an employee feeling unwell, the Trust board believes that it is in everyone's best interest to conclude matters as quickly as possible and will work with the employee to achieve this.

If sickness absence appears to have been triggered by the commencement of the capability



procedure, the case will be referred immediately to an occupational health adviser to assess the employee's fitness for participation in the capability process. Where an employee remains off sick, the matter will subsequently be dealt with in accordance with the sickness absence procedure.

## Appendix A – Summary Capability Procedure

